

POLICY DOCUMENT 6

QUALITY POLICY



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The aim of BdR is to provide a reliable, cost effective service, which finds imaginative solutions to meet the engineering needs of all of our customers. Through meeting and, where possible, exceeding the expectations of our customers and employees, in an effective and efficient manner, BdR will achieve competitive advantage.

BdR seeks to gain a thorough understanding of our customer's requirements and by the application of quality related standards to all aspects of our work, to achieve excellent customer satisfaction.

Action Required:

- Operate a Quality Management System to BS EN ISO 9000 & BS EN ISO 9001.
- Improve the Quality Management System and the quality of the company's services.
- Give suitable training to all employees joining the company, and on-going refresher training on a regular basis, in the implementation of the company's Quality Management System.
- Review this policy and the measurable quality objectives annually in the light of the changing needs of the business and in response to customer's perceptions.

Responsibilities

- Directors are to maintain a Quality Management System to BS EN ISO 9001 and are committed to improve the quality of the QMS and the company's services.
- Directors are to ensure all employees are given training in the implementation of the company's Quality Management System.
- The Management Team is to review this policy as necessary and at least annually.
- All employees are to carry out their work in accordance with the Company's Quality Management System.

Current review: 08-07-2025
Next review: 08-07-2026

Signed

Managing Director.

A handwritten signature in black ink, appearing to read 'S.M. Best'.

DRAINAGE

- Drainage Strategies
- S104 Drainage Design
- SUDS
- Flood Risk Assessments
- CSH SUR1

HIGHWAYS

- Transportation Assessments
- S38/278 Highway Design
- Junction Modelling
- Traffic & Parking Surveys
- Remedial Assessments

STRUCTURAL ENGINEERING

- All Structural Design
- Temporary Works
- Specialist Foundations
- Multi Storey & Basements
- RC Detailing

SPECIALIST SERVICES

- Site Assessments
- CDM 2015 Support
- TEKLA Steelwork
- Fabrication Drawings
- Expert Witness



BdR (Civil and Structural Engineering) Limited
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